## SOCIAL SERVICES DIVISION

## VISION

To create a society with strong families where its people are empowered to enjoy a good quality of life.

## **MISSION**

To work proactively and strategically with all stakeholders to promote a high standard of social functioning and inculcate a culture of self-reliance, responsibility, respect, commitment and tolerance in society.

## SOCIAL WORK

Social work is the paid professional activity that aims to assist people in overcoming serious difficulties in their lives by offering care, protection or counselling.

Social work is the purposeful and ethical application of personal skills in interpersonal relationships directed towards enhancing the personal and social functioning of an individual, family, group or neighbourhood, which necessarily involves using evidence obtained from practice to help create a social environment conducive to the wellbeing of all.

Thomas M and Pierson J (1995), Dictionary of Social Work London: Collins Educational Ltd.