## CHILDREN'S HELPLINE TEL: 4 32 26 26

## Children's Helpline

The Children's Helpline is a telephone service that assists children and families who are in distress.

Any concerned citizen may also call on behalf of a child. The caller may remain anonymous.

# Social Services' Child Protection Register

The Director Social Services maintains the child protection register which registers when a child has been identified as being at risk of significant harm. A child is de-registered when the risks factors have been eliminated, turns 18 or dies.

SOCIAL AFFAIRS DEPARTMENT

**SOCIAL SERVICES DIVISION** 

Tel: (248) 428 15 00 Fax: (248) 422 56 56



# SOCIAL AFFAIRS DEPARTMENT

# **SOCIAL SERVICES DIVISON**

Legal Services & Child Protection Section





#### THE ROLES OF THE SECTION ARE TO:

- Maintain society and alleviate social problems by providing the necessary assistance.
- Protect abused children and those who are at risk of harm.
- Attend to fostering, adoption, custody, access and maintenance matters.
- Provide therapy to children.
- Conduct preventive and re-integration programmes.
- Empower and safeguard the interest of children and their families.

#### **ACTIVITIES OF THE SECTION**

## **Legal Services**

- Identify foster and adoptive parents.
- Arrange placements in foster homes following investigations.
- Facilitate the adoption process.
- Provide reports to the Courts and the Family Tribunal in relation to custody, access, maintenance, guardianship, adoption, interdicted minor's property and interdicted disabled adults property.
- Provide guidance and counselling to parties regarding children's issues.

#### Main Issues:

- Custody - Access

- Maintenance - Adoption

- Guardianship- Foster care- Minor's & interdicted persons property

- Reconciliation

#### **Child Protection**

- Work with children and their families by providing services to dys-functional families to restore social functioning.
- Protect abused children and those who are at risk of harm through clear intervention plans.
- Work in close collaboration and in partnership with child protection partners.
- Counsel, support and guide children and their families.
- Empower children to protect themselves.
- Conduct preventive work regarding abuse of children.
- Register children who are at risk.

### **Main Issues:**

- Sexual abuse - Physical abuse

-Emotional abuse - Placement

-Sexual Play - Sexual assault

-Incest